



FIRST THINGS FIRST

Ready for School. Set for Life.

Southeast Maricopa Regional Partnership Council

Arizona Early Childhood Development & Health Board February 25, 2014 Minutes

Call to Order

The regular meeting of the First Things First Southeast Maricopa Regional Partnership Council was held on February 25, 2014 at the Family Resource Center, 817 North Country Club Drive, Mesa, Arizona 85201.

Chair Sallquist called the meeting to order at 4:06 p.m. and welcomed everyone to the meeting. She informed everyone that agenda item number six, Conversations with Family Support Grantees, would be moved to the March Council meeting. Appreciation for the Grantees that were present was noted.

Members Present

Chair Julie Sallquist, Christine Scarpati, and Detza Van Bogaert. Dee Tamminen, Maggie Pfaffenberger and Erica Alexander joined the meeting by teleconference.

Members Absent

Vice Chair Jack Dillenberg, Sherreis Moreland, David Wade and Anna David.

Members of the Public

There were twelve members of the public present.

Approval of Regular Meeting Minutes of November 12, 2013

Member Scarpati motioned to accept the minutes of November 12, 2013. Member Bogaert seconded the motion and it was approved unanimously 6/0.

Call to the Public

There was no call to the public.

SFY 2015 Southeast Maricopa Funding Plan (Review and Possible Discussion)

Senior Director Sabatini apprised the Council that the SFY 2015 Funding Plan was approved by the Board in their January Meeting and it was very well received. She reviewed the Funding Plan and highlighted the region's allocation, secondary strategies, and the change in the Parent Education target service unit from duplicated and unduplicated adults.

Benchmarking Committee Update (Discussion and Possible Approval of Recommendations)

Chair Sallquist reported on the School Readiness Benchmarks for Indicators #2 and #10 recommended by the committee representatives from the Maricopa and Phoenix Regions, excluding Tribal Regions. There will be additional input with on-line surveys and two public town hall forums held March 19th in the evening at the Maryville Hospital and March 20th in the day at Burton Barr Library. Council Member Tamminen moved to proceed with the benchmark committee's recommendation to move them forward for public vetting. Council member Scarpati seconded the motion, and it passed 6-0.

Conversations with Family Support Grantees

Chair Sallquist moved this agenda item until the March Council meeting.

Financial Report (Possible Discussion)

Senior Director Sabatini reviewed the Financial Report, as of February 18, 2014, and highlighted several items. Director Mentoring is a new strategy and there are startup costs. The Professional REWARD\$ strategy allotments have been awarded to scholars and were expended right away. Family, Friends and Neighbors strategy is also a new strategy and has ramp up time and costs. The \$790 in the To Be Determined strategy is waiting to be coded to the proper strategy. Senior Director Sabatini indicated that the Q2 Data Report is now in report format and she will bring it to the next Council meeting.



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Community Outreach Coordinator's Report (Report and Possible Discussion)

John Taylor, Community Outreach Coordinator, reported that he was able to reach 88 teachers and early childhood educators. He connected with Mesa Community College and Upper Iowa University and has been invited back on a reoccurring basis to their classrooms. He has been able to reach 48 members of the K-12 community, a targeted audience of the Strategic Communication Plan. Coordinator Taylor also shared that he spoke with elected officials about the importance of early childhood. He is training the Champions in core messages and talking points and shared a handout of that script with the Council. There are 6 applications for the Southeast Maricopa Regional Partnership Council, some of which are direct contacts that he has made at the site tours. The Council received a handout with the next site tour details.

Director's Update (Report and Possible Discussion)

Senior Director Sabatini wanted to make everyone aware that each Regional Council now has an Annual Report and she distributed the Southeast Maricopa Region's report. These reports are also available electronically. First Things First Interim CEO Sam Leyvas has been sending information out to Council Members and community partners about legislative updates. CEO Leyvas also emailed about the passing of Beverly Russell, the Senior Director of Tribal Affairs.

All the Southeast Maricopa grantee contracts are up for renewal and the renewal packets will be sent in March. Renewals will be voted on by the Council in May and go to the Board in June. First Things First has a National Evaluation Panel that helps guide our work and will meet on March 13 and 14 and the public is welcome. The Needs and Asset Report is underway and the draft will be ready prior to April 10. Final decisions on this report will go to the Board for approval in September. Interviews for the open Southeast Maricopa Regional Director position will start this week.

Council Member Updates

Member Scarpati shared highlights of her time at the Cradle to Crayons facility. Chair Sallquist told the group about some of the discussions at the Board and Council Member Forum that she attended.

Adjournment: Next Meeting: March 25, 2014

The meeting was adjourned at 4:45 p.m.

Submitted by:

Patty Morris, Administrative Assistant II

Approved:

Julie Sallquist, Regional Council Chair

Instructions for interpreting data report fields:

***Quarterly Data Submission Status**

Quarterly Data Submission Status is not a strategy-specific data field. This is a FTF designated field in a report that indicates within a quarter the number of months of data that were submitted for a single contract out of the three mandatory months for the quarter.
0 = 0 months out of 3 months of data for this quarter were submitted.

Note:

No strategy-specific data fields will be displayed for a contract with a "0" Quarterly Data Submission Status

- 1 = 1 month out of 3 months of data for this quarter were submitted
- 2 = 2 months out of 3 months of data for this quarter were submitted
- 3 = 3 months out of 3 months of data for this quarter were submitted

Note:

A Quarterly Data Submission Status of "0" may be assigned in the following scenarios:

- (a) The grantee did not set their PGMS data submission status to "complete" or did not submit data via other acceptable file transfer protocols
- (b) The grantee signed their contract only one month prior to the end of the quarter and data submission is not applicable until the following quarter
- (c) The contract's strategy-specific data reporting requirements may not be available and/or no training on data submission has taken place

****Contracted Service Units**

Contracted Service Units only appear for a contract's lead strategy

Instructions for reading null and zero as data field values:

Blank data field = A null data field appears if the grantee selected "NA (Not Applicable)" when given a YES/NA option on their data reporting template indicating the specific data field(s) are not a part of their contract

0 = Grantee selected "No" in a YES/NO option on their data reporting template indicating the specific data field(s) were not collected for the quarter

0 = Grantee reported "0" on their data reporting template indicating the specific data field(s) were not collected for the quarter

Birth to Five Helpline

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-STATE-13-0351L-01-Y2 / Southwest Human Development	Number of new callers		36	25			
	Number of repeat callers		6	3			
	Number of calls received (new and repeat)	0	42	28			70
	Number of new calls from parent, caregiver, or family with children (0-5 yrs)		30	20			
	Number of new calls from other callers		6	5			
	Number of callers referred for follow-up service		24	33			
	Number of callers reporting receiving appropriate follow-up or service		24	32			

Care Coordination/Medical Home

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FIF-MULTI-14-0467-02 / American Academy of Pediatrics - AZ Chapter	Quarterly Data Submission Status*		3	3			
	Number of children (0-5 yrs) newly referred for care coordination services		106	88			
	Number of children (0-5yrs) newly received care coordination services		96	75			
	Number of children served	600	560	635			635
	Number of children at the end of the quarter (subtracting disenrolled)		560	628			
	Number of new intake assessments completed during the quarter		91	75			
	Number of new written care plans developed		90	75			
	Number of new written care plans completed		0	5			
	Number of referrals		252	208			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Director Mentoring/Training

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FIF-RC011-14-0470-02 / Southwest Institute for Families and Children	Quarterly Data Submission Status*		2	3			
	Number of directors mentored (participating professionals)	18	0	51			51
	Number of mentoring hours		0	209			
	Average mentoring hours per director		0.0	4.1			
	Number of training sessions conducted		0	2			
	Number of directors attended		0	16			
	Number of non-director (other) staff attended		0	4			
	Average attendance per training session		0.0	10.0			

Family Resource Centers

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-RC011-13-0373-01-Y2 / Lutheran Social Services of the Southwest	Quarterly Data Submission Status*		3	3			
	Number of families with children (0-5 years) receiving resource & referral information		2129	1721			
	Number of service providers housed at the family resource center		47	50			
	Number of families (0-5 yrs) referred to services offered at the Family Resource Center		1690	1341			
	Number of families with children (0-5 yrs) receiving referrals to agencies outside of the family resource center		295	140			
	Number of families served	5000	1985	1481			3466
	Number of books distributed		367	388			
	Number of other resources distributed		685	485			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Family, Friends & Neighbors

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FIF-RC011-14-0460-01 / Association for Supportive Child Care	Quarterly Data Submission Status*		3	3			
	Number of home based providers newly enrolled during the quarter		0	0			
	Number of home based providers served	60	0	0			0
	Number of home based providers at the end of the quarter (subtracting disenrolled)		0	0			
	Number of children served		0	0			
	Number of providers that applied for regulation						
	Number of providers newly regulated						
	Number of trainings conducted in home based settings						
	Number of providers trained in home based settings						
	Number of trainings conducted in community based settings						
	Number of providers trained in community based settings						

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Food Security

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
GRA-RC011-14-0617-01 / United Food Bank	Quarterly Data Submission Status*		3	2			
	Number of food boxes distributed	2027	305	223			528
	Number of families who received food boxes		305	212			
	Number of children (0-5 yrs) in families who received food boxes		457	334			
	Number of families who received other items		0	0			
	Number of children (0-5 yrs) in families who received other items		0	0			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

FTF Professional REWARD\$*

* Source data issues, please contact grantee over discrepancies

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-STATE-13-0346-01-Y2 / Valley of the Sun United Way	Quarterly Data Submission Status*			1			
	Total Number of Applicants			109			
	Total number of Approved Scholars			109			
	Number of Incentive awards distributed	199		109			109
	Total Number of Scholars by REWARD Tiers:			109			
	Tier 1			27			
	Tier 2			19			
	Tier 3			7			
	Tier 4			12			
	Tier 5			12			
	Tier 6			11			
	Tier 7			7			
	Tier 8			12			
	Tier 9			2			

Home Visitation

A data field is flagged in grey for a SFY quarter:

- Home visitor caseload for the quarter** – when the ratio of home visitors to families served is above 1:20.
- Staff turnover for the quarter** – when the staff turnover is above 20% (from one quarter to the next).
- Client turnover for the quarter** – when the client turnover is above 20% (from one quarter to the next).
- Clients disenrolled due to moving** - when the percent of clients disenrolled due to "moving" is above 20%.
- Clients disenrolled due to unable to locate** - when the percent of clients disenrolled due to "unable to locate" is above 10%.

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-MULTI-13-0377-01-Y2 / Arizona Partnership for Children, L.L.P.	Quarterly Data Submission Status*		3	3			
	Number of families newly enrolled during the quarter		51	65			
	Number of families served	425	308	324			324
	Number of families at the end of the quarter (subtracting disenrolled)		259	276			
	Number of families continuing to receive services who have moved out of the region during the quarter		2	0			
	Number of families disenrolled during the quarter		49	48			
	Number of full time equivalent (FTE) home visitors at the end of the quarter		11.0	11.0			
	Homevisitor caseload for the quarter		23.5	25.1			
	Staff turnover for the quarter		0	0			
	Family turnover for the quarter		0	0			
	Families disenrolled due to moving		2.0%	10.4%			
	Families disenrolled due to unable to locate		36.7%	27.1%			
	Number of children newly enrolled during the quarter		83	95			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-MULTI-13-0377-03-Y2 / Child Crisis Center	Quarterly Data Submission Status*		3	3			
	Number of children served		697	792			
	Number of families who received community based referrals		558	843			
	Number of families newly enrolled during the quarter		41	16			
	Number of families served	375	248	224			224
	Number of families at the end of the quarter (subtracting disenrolled)		208	201			
	Number of families continuing to receive services who have moved out of the region during the quarter		23	20			
	Number of families disenrolled during the quarter		40	23			
	Number of full time equivalent (FTE) home visitors at the end of the quarter		13.0	12.0			
	Homevisitor caseload for the quarter		16.0	16.8			
	Staff turnover for the quarter		0	7.7%			
	Family turnover for the quarter		0	3.4%			
	Families disenrolled due to moving		10.0%	13.0%			
	Families disenrolled due to unable to locate		22.5%	30.4%			
	Number of children newly enrolled during the quarter		69	37			
	Number of children served		333	370			
	Number of families who received community based referrals		304	442			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-MULTI-13-0377-04-Y2 / Southwest Human Development	Quarterly Data Submission Status*		3	3			
	Number of families newly enrolled during the quarter		23	38			
	Number of families served	300	205	210			210
	Number of families at the end of the quarter (subtracting disenrolled)		172	195			
	Number of families continuing to receive services who have moved out of the region during the quarter		13	13			
	Number of families disenrolled during the quarter		33	15			
	Number of full time equivalent (FTE) home visitors at the end of the quarter		12.0	12.0			
	Homevisitor caseload for the quarter		14.3	16.3			
	Staff turnover for the quarter		0	0			
	Family turnover for the quarter		5.5%	0			
	Families disenrolled due to moving		9.1%	26.7%			
	Families disenrolled due to unable to locate		24.2%	20.0%			
	Number of children newly enrolled during the quarter		21	28			
	Number of children served		451	479			
	Number of families who received community based referrals		341	599			
Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-MULTI-13-0377-07-Y2 / Chicanos	Quarterly Data Submission Status*		3	3			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Por La Causa, Inc.							
Number of families newly enrolled during the quarter		22	6				
Number of families served	230	196	166			166	
Number of families at the end of the quarter (subtracting disenrolled)		160	140				
Number of families continuing to receive services who have moved out of the region during the quarter		3	3				
Number of families disenrolled during the quarter		36	26				
Number of full time equivalent (FTE) home visitors at the end of the quarter		6.0	7.0				
Homevisitor caseload for the quarter		26.7	20.0				
Staff turnover for the quarter		14.3%	0				
Family turnover for the quarter		8.0%	12.5%				
Families disenrolled due to moving		27.8%	3.8%				
Families disenrolled due to unable to locate		38.9%	57.7%				
Number of children newly enrolled during the quarter		34	11				
Number of children served		362	373				
Number of families who received community based referrals		348	481				

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Mental Health Consultation

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-STATE-13-0344-01-Y2 / Southwest Human Development	Quarterly Data Submission Status*		3	3			
	Number of Center based providers served	42	46	46			46
	Number of center based providers at the end of the quarter (subtracting disenrolled)		43	39			
	Number of home based providers served	0	3	3			3
	Number of home based providers at the end of the quarter (subtracting disenrolled)		3	3			
	Center Based Providers: Number of focus teachers		42	62			
	Center Based Providers: Number of focus children with a positive behavior support plan		28	45			
	Center based providers: Number of children referred to Mental Health Services/Clinical Assessment Services		52	11			
	Center based providers: Number of families referred to Mental Health Services/Clinical Assessment Services		29	5			
	Center based providers: Number of directors referred to other services		40	13			
	Center based providers: Number of teachers referred to other services		7	4			
	Home Based Providers: Number of focus teachers		6	6			
	Home Based Providers: Number of focus children with a positive behavior support plan		1	2			
	Home based providers: Number of children referred to Mental Health Services/Clinical Assessment Services		6	5			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Oral Health

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-MULTI-13-0364-01-Y2 / Dignity Health Foundation - East Valley	Quarterly Data Submission Status*		3	3			
	Number of oral health screenings given to expectant mothers	0	32	21			53
	Number of oral health screenings given to children (0-5yrs)	1500	600	292			892
	Number of fluoride varnish applied to children (0-5yrs)	1500	539	266			805
	Number of expectant mothers receiving oral health kits		49	49			
	Number of children (0-5 yrs) receiving oral health kits		1195	533			
	Number of trainings conducted		28	16			
	Number of adults attended	2000	252	172			424
	Number of children attended		947	338			
	Number of expectant mothers referred to treatment providers		6	5			
	Number of expectant mothers receiving services		0	0			
	Number of children (0-5yrs) referred to treatment providers		82	25			
	Number of children (0-5yrs) receiving services		9	12			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Parent Education Community-Based Training

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-MULTI-13-0360-09-Y2 / Arizona's Children Association	Quarterly Data Submission Status*		3	3			
	Number of trainings conducted		86	61			
	Number of adults attended	1750	710	427			1137
	Average attendance per training session		8.3	7.0			
FTF-RC011-13-0373-01-Y2 / Lutheran Social Services of the Southwest	Quarterly Data Submission Status*		3	3			
	Number of trainings conducted		30	18			
	Number of adults attended		129	176			
	Average attendance per training session		4.3	9.8			

Quality First Coaching & Incentives - Regional Funding

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
	Number of Centers	45	43	44	0	0	0
	Number of Homes	9	9	9	0	0	0
	Number of Rating Only Centers	0	9	9	0	0	0

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Quality First Pre-K Scholarships

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-STATE-14-0440-02 / Valley of the Sun United Way	Quarterly Data Submission Status*		2	3			
	Number of FTF funded pre-k children		505	752			
	Number of FTF funded pre-k children at the end of the quarter (subtracting disenrolled)		255	260			
	Number of preschoolers with special needs served		1	1			
	Number of preschoolers with special needs at the end of the quarter (subtracting disenrolled)		0	0			
	Number of preschooler slots filled at the end of the quarter		143.0	142.0			
	Number of FTF funded part time pre k children		481	727			
	Number of FTF funded part time pre k children at the end of the quarter (subtracting disenrolled)		233	237			
	Number of FTF funded full time pre k children		23	24			
	Number of FTF funded full time pre k children at the end of the quarter (subtracting disenrolled)		22	23			
	Number of part time preschoolers with special needs served		1	1			
	Number of part time preschoolers with special needs served at the end of the quarter (subtracting disenrolled)		0	0			
	Number of full time preschoolers with special needs served		0	0			
	Number of full time preschoolers with special needs served at the end of the quarter (subtracting disenrolled)		0	0			
	Number of part time slots filled at the end of the quarter		120.0	119.0			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Number of full time slots filled at the end of the quarter	23.0	23.0	23.0			
Number of slots filled at the end of the quarter	140	143.0	142.0			142.0

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Quality First Scholarships

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FIF-STATE-14-0440-01 / Valley of the Sun United Way	Quarterly Data Submission Status*		3	3			
	Number of center based providers served		44	47			
	Number of center based providers at the end of the quarter (subtracting disenrolled)		43	42			
	Number of home based providers served		10	10			
	Number of home based providers at the end of the quarter (subtracting disenrolled)		9	8			
	Number of children receiving scholarships		453	927			
	Center based providers: Number of infants receiving scholarships		78	103			
	Center based providers: Number of infants receiving scholarships at the end of the quarter (subtracting disenrolled)		53	54			
	Home based providers: Number of infants receiving scholarships		3	3			
	Home based providers: Number of infants receiving scholarships at the end of the quarter (subtracting disenrolled)		2	1			
	Center based providers: Number of toddlers receiving scholarships		190	252			
	Center based providers: Number of toddlers receiving scholarships at the end of the quarter (subtracting disenrolled)		129	147			
	Home based providers: Number of toddlers receiving scholarships		11	13			
	Home based providers: Number of toddlers receiving scholarships at the end of the quarter (subtracting disenrolled)		7	7			
	Center based providers: Number of preschool aged children receiving		294	373			

Data Reports by Regional Partnership Council

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Fiscal Year: 2014

scholarships								
Center based providers: Number of preschool aged children receiving scholarships at the end of the quarter (subtracting disenrolled)		184		221				
Home based providers: Number of preschool aged children receiving scholarships		21		22				
Home based providers: Number of preschool aged children receiving scholarships at the end of the quarter (subtracting disenrolled)		15		14				
Center based providers: Number of children with special needs receiving scholarships		3		4				
Center based providers: Number of children with special needs receiving scholarships at the end of the quarter (subtracting disenrolled)		3		4				
Home based providers: Number of children with special needs receiving scholarships		2		2				
Home based providers: Number of children with special needs receiving scholarships at the end of the quarter (subtracting disenrolled)		2		2				
Number of infant (0-12 months) slots filled end of the quarter		69.0		54.0				
Number of toddler (13-35 months) slots filled end of the quarter		155.5		161.0				
Number of preschooler (36 months - 5 yrs) slots filled end of the quarter		187.5		207.0				
Number of slots filled with children (0-5 yrs) end of the quarter	429	412.0		422.0				422.0
Number of FTF slots vacant for children (0-5 yrs)		0		0				

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

Scholarships TEACH - Regional

A data field is flagged in grey for a SFY quarter:

T.E.A.C.H. Scholar Turnover – when the student turnover (sum of AA withdrawn, BA withdrawn and CDA withdrawn) is above 15% of the total Scholars Currently Receiving T.E.A.C.H. Scholarship.

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-STATE-13-0350-01-Y2 / Association for Supportive Child Care	AA Degrees Completed Contract to Date		2	2			
	CDA Credentials Completed Contract to Date		5	8			
	BA Degrees Completed Contract to Date		0	0			
	AA Degrees Completed		0	0			
	CDA Credentials Completed		0	3			
	BA Degrees Completed		0	0			
	AA Credits Completed		32	60			
	AA Contracts Completed		4	8			
	AA Withdrawn		0	0			
	AA Contracts Initiated		2	5			
	AA Scholarships Awarded		24	29			
	BA Credits Completed		0	0			
	BA Contracts Completed		0	0			
	BA Withdrawn		0	0			
	BA Contracts Initiated		0	0			
	BA Scholarships Awarded		0	0			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

CDA Scholarships Withdrawn		0	1		
CDA Contracts Initiated		0	0		
CDA Scholarships Currently Awarded		6	12		
Scholars Currently Receiving T.E.A.C.H. Scholarship	25	29	37		37

Scholarships TEACH - Statewide

A data field is flagged in grey for a SFY quarter:

T.E.A.C.H. Scholar Turnover – when the student turnover (sum of AA withdrawn, BA withdrawn and CDA withdrawn) is above 15% of the total Scholars Currently Receiving T.E.A.C.H. Scholarship.

Contract Number/ Grantee Name	Data Field	Contracted Service Units**	First Fiscal Quarter (July-Sept)	Second Fiscal Quarter (Oct-Dec)	Third Fiscal Quarter (Jan-Mar)	Fourth Fiscal Quarter (Apr-Jun)	Fiscal YTD Total
FTF-STATE-13-0350-01-Y2 / Association for Supportive Child Care	AA Degrees Completed Contract to Date		5	5			
	CDA Credentials Completed Contract to Date		0	3			
	BA Degrees Completed Contract to Date		0	0			
	AA Degrees Completed		0	0			
	CDA Credentials Completed		0	3			
	BA Degrees Completed		0	0			
	AA Credits Completed		38	90			
	AA Contracts Completed		5	6			
	AA Withdrawn		0	2			
	AA Contracts Initiated		3	4			
	AA Scholarships Awarded		45	56			
	BA Credits Completed		0	0			
	BA Contracts Completed		0	0			
	BA Withdrawn		0	0			
	BA Contracts Initiated		0	0			
	BA Scholarships Awarded		0	0			

Data Reports by Regional Partnership Council

Council: Southeast Maricopa

Fiscal Year: 2014

CDA Scholarships Withdrawn		0	0				
CDA Contracts Initiated		2	0				
CDA Scholarships Currently Awarded		3	3				
Scholars Currently Receiving T.E.A.C.H. Scholarship	36	45	47				47



FIRST THINGS FIRST

SOUTHEAST MARICOPA REGIONAL PARTNERSHIP COUNCIL

SFY2014 Q2 NARRATIVE REPORT SUMMARIES

American Academy of Pediatrics – Care Coordination

TOTAL AWARD: \$239,999	YTD EXPENDED (3/20/2014): \$121,126 (51%)	
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Total number of children served	600	635

Narrative Report Summary

Program Implementation:

Care Coordination efforts are moving forward successfully. At the end of quarter two, 635 children 0-5 years of age were receiving care coordination services within three pediatric practices in the Southeast Maricopa Region. Care Coordination Staff have begun recruiting practices to expand Care Coordination in the regions. The process involves sending out informational letters to prospective pediatric practices explaining the Best Care for Kids program and the intent of expanding their services. Once the Practice Manager or lead Pediatrician expresses interest in offering care coordination services at their practice, a time is scheduled to meet with the office staff. The intent of this meeting is to explain the purpose of how care coordination can benefit the practice and their patients. If the leadership staff decides to move forward with the process, the Program Lead will set up a time to further explain the commitment integrating care coordination into their practice.

Collaboration and Communication:

Care Coordination Manager, Pamela Michael, has been attending collaboration meetings with the Division of Children, Youth and Families (DCYF) and Children's Protective Services (CPS) to help improve the CPS intake process and ensure the feedback loop to the physician is taking place. The goal of this workgroup is to brainstorm how physicians and CPS can work together to process cases quickly and to identify the barriers that prevent them from doing so.

Barriers:

1) Staffing issues have arisen as two staff had resigned in the second quarter of SFY14. Duties have been reassigned to fill the gap until new staff can be hired. 2) Early intervention services have been difficult for families to access due to issues with enrollment, notification to families that applications are or are not accepted, locating therapists for approved services, and continual reassignment of caseload from one early intervention service coordinator to the next. 3) Home visiting waitlist. 4) Lack of obesity prevention programming in the Southeast Valley.

Additional Information/ Success Story:

Success Story from Care Coordinator: "I had worked in the past at my practice in early 2012 with a family who had a child with special health care needs, and I worked to make sure this family received community support programs like home visitation and IEP assistance. The family came back to the practice in November 2013 with a new baby who was four months old. I met with the mother, the older child who was now six years old and the new baby. The baby was born with a genetic abnormality that was diagnosed in the hospital. The mom was not up to date with vaccines and had not taken the baby to all WCC (well child checkups). I met with the mom and completed an intake, she was overwhelmed with having another child with special health care needs, and she herself has been diagnosed with the same gene abnormality. Mom and I were able to create a care plan for the entire family. We focused on 3 short term goals and 3 long-term goals. Mom and I are meeting over the phone on a weekly basis, and we plan to meet monthly face to face at the practice. As of right now the baby is up to date on vaccines, has been enrolled in AZEIP and is approved for the Department of Developmental Disabilities and has a pending Arizona Long Term Care application. He is scheduled to see a developmental pediatrician as well as the Geneticist appointment is scheduled and on mom's calendar. Mom has scheduled over 6 specialist appointments, reached out to community support programs, and was able to get both of her children caught up with well child care and vaccines."

Arizona's Children Association –Parent Education Community-Based Training

TOTAL AWARD: \$486,852	YTD EXPENDED (03/20/2014) \$185,724 (38%)	
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Number of adults attending parent education	1750	1137

Narrative Report Summary

Program Implementation:

Program implementation is going very well. We are pleased to report that this quarter, in Southeast Maricopa, we conducted a total of 61 workshops with 427 parents/caregivers in attendance. In addition, 3 parent educators and 2 child care providers have recently been hired. These additions have made all the difference in being able to outreach/market more within the regions, present more workshops in a given quarter and provide dedicated quality child care to encourage parent participation. At this time, we may have more requests than we can accommodate - although we will never say 'no'. Third quarter is already booked with 5 more *Nurturing Parenting/S.T.E.P.S.®Plus* series beginning in Central Maricopa in January and 6 more beginning in Southeast Maricopa. We have enjoyed tremendous success during this quarter – and anticipate this success to only grow.

Collaboration and Communication:

Collaboration with staff members from Child & Family Resources has been hugely successful and has resulted in enhanced community outreach efforts as well as continued excellence in teaching by Parent Educators from both New Directions Institute and Child & Family Resources. House of Refuge staff and families have been very welcoming and enjoy our workshops and staff. Mesa Public Schools have reached out to us in an incredible way. So far we have either scheduled or begun doing workshops at Emerson, Adams, Redbird to mention only a few out of eight schools that have made contact. *Bright Choices* partnership with Barb Milner's *First Relationships* program has opened venues for us at child care centers and provided outlets for marketing our workshops to families as well. East Valley Child Crisis Center/Mesa Family Resource Center, and Heather Alfrey have provided a workshop venue, child care options, marketing and overall support. Erin Cowan, My Child's Ready, has worked with *Bright Choices* staff to share information about each of our programs and to provide referrals to both our programs.

Barriers:

One of our challenges has been the collection and analysis of marketing and other data. We redesigned our surveys to be less wordy and more likely to be completed by participants but we are still struggling to capture information about how the participant heard about the workshop.

Additional Information/ Success Story:

We were fortunate to have been invited to provide programming to residents of My Sisters' Place, a women's shelter for women who are experiencing domestic violence. Women live in the shelter for up to 4 months. Approximately 7-10 women occupy the premises at any point in time, and often have children. Women and children come from dangerous and unstable environments that have caused emotional and physical traumas. Staff worked with the Director to coordinate specialized classes that focus on the following areas: typical development of young children starting from birth; reasonable expectations for child's behavior at different ages/stages; appropriate parenting techniques as related to routines, safety, predictable environments, child's social-emotional development, self-regulation. The women are allotted 1 hour per week for informational classes. By the second class, the women were highly engaged and one woman said, "I'm not ready for class to end!" Women shared some very difficult personal experiences as related to the abuse they suffered and, in some cases that their children suffered. One woman watched the Sarah Romine video and said, "That is amazing." It gave her hope that her children could recover. The women also shared positive experiences. One woman in particular explained how she always explained things to her son, from the time he was a baby, and that at age three he had a very good vocabulary. She said that the classes inspired her to keep working to get her and her son to a permanent safe home. She felt very encouraged that she had done a lot of good things for her son's brain, despite the abusive relationship that she was in during the first few years of his life.

Arizona Partnership for Children – Home Visitation

TOTAL AWARD: \$1,037,888	YTD EXPENDED (03/20/2014) \$670,979 (65%)	
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Number of families served	425	324
Number of developmental screenings conducted	-	446
Number of hearing screenings conducted	-	223
Number of vision screenings conducted	-	224

Narrative Report Summary

Program Implementation:

Participation is going strong and we are continuing to recruit new families. Implementation of a Refer a Friend program has been successful in providing interested families. During this quarter, 25 referrals were made to the Southeast Maricopa Region by current program participants. In addition, we continue to have very positive feedback from Group Connection attendees. In this quarter, 97% of participants who provided feedback answered “Yes” or “Yes, totally” when asked whether they felt welcomed and respected, and whether they would recommend the Group Connection to a friend. An average of 87% of families indicated they planned to use the information from the Group Connection in their daily life. Parents reported that the things they liked best about the Group Connections included having family time, learning new information, the presentations, and having the opportunity for their children to interact with others. Finally, the Playgroup meetings for families in the program continue to be offered monthly. This quarter we began offering separate Spanish-speaking Playgroups. Overall we have gradually been increasing attendance and we receive positive feedback from the Playgroup attendees. 100% of families that provided feedback reported that they were “Satisfied” or “Very Satisfied” with their interactions with other parents and with the locations of the meetings. This quarter parents indicated that the things they liked best about the Playgroups were meeting parents with same-age children, and “comparing notes” with other moms.

Collaboration and Communication:

AzPaC has continued to participate in the Maricopa and Pinal County PAT Providers group in which the various Parents as Teachers groups in both counties come together to talk about common challenges for PAT programs and learn how other programs are overcoming those issues. This group has been very beneficial for sharing strategies and streamlining questions that need to be sent to the Parents as Teachers National Center office. This quarter AzPaC worked with the Family SPOT Resource Center in Mesa to hold playgroups. Finally, AzPaC worked with All Saints Church in Mesa again this year to provide Christmas for 100 children in the program. Each of these children received a gift as well as clothing. Additionally, APS donated 5 children’s bikes to our program. Partnerships between Devereux and local community businesses allowed the program to receive stockings and 20 bikes for families

Barriers:

Parent Educators reported that many families cancelled or no-showed visits this quarter. This is fairly typical during this time of year due to the holidays and cold/flu season. It is challenging to engage new families during this time of year, but program-wide we are meeting or exceeding target enrollment numbers for the year so far.

Accurate data collection for the information newly added to the FTF data templates is challenging. We utilize the Visit Tracker database system recommended by the Parents as Teachers National Center. Results for vision, hearing, and developmental screenings are entered into the system, yet Visit Tracker is not currently capable of running a report that summarizes the number of children whose screening indicated a delay and subsequently received an additional evaluation. At this time there are also items on the health insurance enrollment report that we do not have a method for collecting, including the number of families requesting assistance with re-enrollment and the number of families ineligible for insurance who were referred to low cost or sliding scale health services.

Additional Information / Success Story:

Quote from participant: “Rosa Martinez has helped me out a lot she is a good teacher. Thank you for making these programs and I have learned a lot from it – thanks.”

Association for Supportive Child Care – Family, Friend, and Neighbors

TOTAL AWARD: \$90,000	YTD EXPENDED (03/20/2014) \$22,561 (25%)	
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Number of home based providers served	60	0

Narrative Report Summary

Program Implementation:

During this quarter, the Arizona Kith and Kin Project focused on the targeted communities and action steps for implementation of the first training-support group sessions in the Southeast Maricopa region. Initial contact has been made with several different organizations which include Family Spot Resource Center in Mesa, Chicanos Por La Causa Migrant Head Start, Family Spot Resource Center in Queen Creek and the East Valley Family Resource Center/Crisis Center. The program contacted these organizations as potential partnering sites as well as, outreach for family, friend and neighbor (FFN) providers.

The Arizona Kith and Kin Project has identified and confirmed three (3) sites where delivery of the Kith and Kin 14 week training-support group will take place. The program will partner with Family Spot Resource Center in Mesa, Family Spot Resource Center in Queen Creek and East Valley Family Resource Center/Crisis Center in Mesa. During this quarter, staff and partnering sites were working on confirming the schedule for the sessions, planning for outreach, developing outreach materials and related tasks. The 14 week training-support group sessions are scheduled to begin in Quarter 3.

Collaboration and Communication:

The program began working on the identification of partners of implementation of the first three (3) training-support group sessions during this quarter. Conversations with Family Spot Resource Center in Mesa, Family Spot Resource Center in Queen Creek and East Valley Family Resource Center/Crisis Center have continued and implementation plans were finalized during this quarter. Outreach for upcoming training-support groups has included visiting elementary schools, community centers, libraries and churches in the nearby communities.

Barriers:

The Arizona Kith and Kin Project continues to have three (3) vacancies for Child Care Providers. Identifying qualified candidates for these positions has been a challenge. Although many applications and resumes were received and reviewed, only a select few have met the requirements and qualifications for these positions.

Additional Information/ Success Stories:

Although training-support groups are not yet in session and success stories have not yet developed, the Arizona Kith and Kin Project staff are excited to see first-hand how receptive communities are to the services the program will be implementing in the targeted communities and their recognition for the need to serve the Family, Friend and Neighbor child care provider population. The community is interested in seeing that children in these settings have access to services to ensure they gain knowledge and skills that will help them succeed when they arrive to kindergarten.

The Arizona Kith and Kin Project is in the planning stages for the 2014 Health and Safety Conference. Meetings have started to identify potential topics, location, keynote speakers and related items.

Chicanos Por La Causa (Parenting Arizona) – Home Visiting

TOTAL AWARD: \$473,613	YTD EXPENDED (03/20/2014) \$245,186 (52%)	
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Number of families served	230	166
Number of developmental screenings conducted	-	112
Number of hearing screenings conducted	-	24
Number of vision screenings conducted	-	1
Number of families who received enrollment/re-enrollment assistance for AHCCCS/Kidscare	-	111

Narrative Report Summary

Program Implementation:

Program implementation is going well. This quarter we have continued to recruit families and build community partners. In addition to providing home visiting services to our families, we were able to team up with ASU W. P. Carey School of Business to provide a fun family event for parents, caregivers and their children to enjoy. Fall themed activities such as interactive toddler games, arts and crafts, and story time were provided. Also, Parenting Arizona partnered with two local businesses, Super Value and Matrix, to provide Christmas presents for our families. 55 families were adopted, and the children were provided gifts. Many of our clients are unable to provide Christmas presents for their family and receiving these gifts take the stress of the Holiday's off them.

Collaboration and Communication:

Parenting Arizona partnered with Family Spot to maximize services for families in the East Valley. Also, Parenting Arizona is continuing outreach and collaboration with, Dobson Ranch Library and Red Mountain Library out of Mesa. Due to this collaboration, we have been invited to also work with the Southeast Regional Library out of Gilbert. Additionally, Parenting Arizona was invited to participate in a Family Day at the Park event held at Silverhawk Cain, a local neighborhood community in Gilbert. Parenting Arizona staff provided opportunities for children and caregivers to interact in physical activities to encourage gross motor development, coordination and cooperation. Finally, Parenting Arizona is one of approximately a dozen agencies utilizing the PAT Curriculum, who have chosen to collaborate and share information on a quarterly basis. Each quarter a host organization facilitates the meeting and takes minutes to distribute to all members.

Barriers:

One challenge we now face is in accurately obtaining all quarterly information required for reporting. Currently visit tracker is not set up to collect the new information required by FTF. We are in the process of strategizing simple procedures and streamlining paperwork in hopes of finding efficiency for our Parent Educators who will be collecting this data.

Additional Information:

Parenting Arizona Director, Julie Rosen, was interviewed on PBS Channel 8 television show Horizonte. In this interview she discussed the importance of Parent Education within the scope of Early Intervention. She also touched upon the importance of Early Literacy. Because the topic of early intervention and early literacy came up, Julie was able to discuss First Things First and how it is impacting Arizona.

Julie Rosen was also interviewed on Channel 12 Mid Day Show. At this interview she discussed the CPS forum that occurred and how the new shift in Arizona is to Early Literacy. She was able to discuss different programs funded and discuss First Things First as the funding source.

Parenting Arizona was sought out by the local media for a professional outlook on Positive Discipline Strategies and Techniques. Parenting Arizona's Home Visitation Manager, Erika Mendoza spoke about the importance of understanding early childhood development when implementing positive discipline.

Child Crisis Center – Home Visitation

TOTAL AWARD: \$1,417,150	YTD EXPENDED (03/20/2014) \$734,697 (52%)	
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Number of families served	375	224
Number of developmental screenings conducted	-	188
Number of hearing screenings conducted	-	184
Number of vision screenings conducted	-	389

Narrative Report Summary

Program Implementation:

Wait List: (as of 1/3/2014)

- A total of 54 families have been added to the wait list during this Quarter
- 26 families are still waiting for services
- Average waiting time: 29 days
- 35 families on the wait list were assigned to an Agency during this quarter.

Marketing:

- MyChild’sReady Cox Ads ran a total of 612
- Flyers, rack cards, snack containers, cell phone loungers and lip balms continued to be handed out at events
- Targeted direct mail infant post card – 10,000 mailed on 10/19/13
- The Facebook page has generated 92 more “Likes” from the previous quarter. Paid advertising has increased page exposure, engagement and “Likes”.
- Pinterest: MCR started a Pinterest Page in Q1 to post parenting articles and fun activities for the 0-5 year old age range
- A Spanish My Child’s Ready Facebook page began 10/23 with 68 likes & 28 posts during quarter.

Parents as Teachers:

- The PAT team conducted 893 home visits this quarter.
- 15 new families were engaged into the program.
- We gave away 28 adult and 46 children’s tickets to the Arizona Children’s Museum for families to use.
- We had three Parent Group Connections: October - “Cooking Together” (27 families, 40 children, 1 guest); November- “Family Fun in the Park” (24 families, 36 children, 9 guests); December- “Gingerbread House Party” (10 families, 12 children)

Father Involvement/Engagement:

- Home visitation support - scheduled 11 home visits with 7 completed
- Dads Drop in Groups – held weekly
- Dads Coalition –facilitated meetings held at Child Crisis Center Family Resource Center on 10/8; Southwest Network in Phoenix on 11/12; Tops Mesa office on 12/10.
- Boot Camp for New Dads – held on 11/9 with 4 attending
- Playtime with Dad – held monthly on 10/19, 11/16 & 12/21
- Workshops - October 10, 11, 15, 17, 22 & 24; December 4
- Family Law Clinic/ Voluntary Paternity Establishment Clinic - 10/1, 11/5, 12/3
- Events – 10/26 – 8 dads from 8 families with 25 family members participated in the City of Scottsdale Fall Festival at El Dorado Park; 12/7 - 9 dads from 11 families with 28 family members participated in Holiday Party at Child Crisis Center Family Resource Center where they decorated ginger bread houses and made holiday cards
- Walk ins - 9

Collaboration and Communication:

One of Parents as Teacher's essential requirements is that the program has a minimum of two Advisory Committee meetings per year. CCC has been collaborating with AzPaC to begin these meetings. We had our first meeting starting on October 28, 2013. We had four families that are participating in our program attend, three professionals from the community, home visitors, supervisors and the MCR Director attend.

MyChild'sReady Regional Alliance:

- Meeting on October 11, 2013 with 12 attending from 6 of the 7 organizations in the Alliance. Maricopa County's Nurse Family Partnership officially became a member of the Alliance at this meeting. Pinal County Healthy Families (Child and Family Resources) and Parents As Teachers (Arizona's Children Association) officially joined the MCR Alliance in October.
- Meeting on December 6, 2013 with 14 attending from all 7 of the Alliance organizations.
- The MCR Director schedules monthly trainings for the staff at CCC and also invites all MCR Alliance members and Pinal County PAT program to invite their staff to attend. Topics are determined in a variety of ways including program requirements, FTF requirements, best practices and topics requested by staff in supervision and team meetings.

Barriers/Challenges:

During this quarter both CCC MCR marketing staff left for various reasons. This has affected marketing out in the community during this quarter. Despite this, we had the highest referrals in any December in which we have been providing services. Since mid-November, when we knew both positions would be vacant, we have been re-working the job duties, its focus, etc. so as to have a good fit with our new hires.

Parents as Teachers Challenges:

- We had 73 visits canceled by PE this quarter
- There were 154 visits canceled by parent this quarter
- There were 48 no shows this quarter.
- Child Crisis Center wasn't trained on new FTF data templates until 11/5/13 and asked to enter back data starting 7/1/2013. There are data points on the new template that we currently aren't tracking or are not easily accessible for reporting based on how they are in our data system.
- We had Parent Educators leave employment at CCC due to retirement, starting a home business, not a good fit, etc. Looking for candidates with the necessary education and experience level is always a challenge but hiring during the holiday months seems even more challenging. In addition, several of the positions require Spanish-speaking staff. This requirement on top of the need for staff with early childhood and home visitation service experience make hiring even more difficult.

Additional Information:

- MyChild'sReady continued participation at community events has been effective in its outreach efforts by providing a consistent message about its program to the areas it serves. Representatives of the program have continually noted being approached by members of the community, who have said they have either heard about the program from a friend, saw the ad or attended another event where MCR was present.
- Parents involved in the program have provided feedback at events and tell us they are receiving services and are pleased with it.
- One Child Crisis Center MCR representative attended the PAT National Conference held in St. Louis October 2 – 4, specifically to receive the Losos Prize for Excellence Award. This award is one of two national recognition awards given annually to programs providing superior service and program management.

Dignity Health (Chandler Regional Medical Center) – Oral Health

TOTAL AWARD: \$288,600	YTD EXPENDED (03/20/2014): \$145,077 (48%)	
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Number of children receiving oral health screening	1500	892
Number of children receiving fluoride varnish application	1500	805
Number of adults attending (parent education)	2000	424

Narrative Report Summary

Program Implementation:

Program implementation is moving forward; this last quarter the following was accomplished:

- **Immunization Clinics:** Staff continues to provide education, screening and fluoride varnish at monthly immunization clinics at Chaparral Elementary school in the Southeast Maricopa Region and at Chandler Regional Medical Center, Kyrene Family Resource Center and Chandler Fashion Square in the Central Maricopa region in partnership with the Dignity Health Immunization Clinics. Weekly clinics are held at the Chandler CARE Center immunization clinic.
- **WIC Clinics.** Clinics are held twice a month at the Mesa, Greenfield, Broadway, Chandler and Guadalupe WIC offices and additional days when scheduling permits.
- **Pregnant women and new moms** were educated at WIC offices, immunization clinics, Gestational Diabetes classes, Family Resource Centers, and childbirth preparation classes.
- **Child Care Centers:** Oral health education, screening and fluoride varnish were provided to children at 15 child care centers, preschools and Head Start locations.
- **Community Events:** St. Mark’s Food Bank, Pan de Vida Health Fair and Coordinating Care for Young Children in Southeast Maricopa and Chandler Day of Play and Parent University in Central Maricopa.
- **Education:** Oral health education is provided to parents and family members at WIC office, immunization clinics, family resource centers and health fairs. These one-on-one encounters provide excellent opportunities to speak directly to caregivers. 2900 children, parents and family members received education and dental supplies at these events.

Collaboration and Communication:

In December, our staff collaborated with the Maricopa County Department of Public Health First Teeth First program to present information to the AZ Chapter of the American Academy of Pediatrics, Best Care for Kids, Care Coordination team. Laurie Clark, RDH from Dignity Health and Kim Richards from Maricopa County Department of Public Health presented oral health information and resources that the Care Coordinators will pass on to the families they serve.

Second year dental hygiene students at Mesa Community College finished their rotations through our preschool/child care clinics. An orientation was held in December for the first-year students who will begin their rotations in January.

Barriers:

No barriers identified.

Additional Information:

We provide satisfaction surveys at clinics to find out how we are doing. We are happy to share a few thoughts from Teachers:

*The hygienist was very patient and took her time explaining the information for the children to understand!
The children enjoyed listening to her and liked learning about how to brush their teeth.*

The class just loved it. They really liked the props that were used. Good length of time, not too long.

And parents:

*Great Service
Ladies were super nice and gentle*

Lutheran Social Services of the Southwest – Family Resource Center

TOTAL AWARD: \$500,000		YTD EXPENDED (03/20/2014) \$227,317 (46%)
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Number of families served	5000	3466
Number of families who received enrollment/re-enrollment assistance for AHCCCS/Kidscare	-	299
Number of adults attending parent education		305

Narrative Report Summary

Program Implementation:

Family Spot has been actively providing resource and referral services to families in Mesa, Gilbert, and Queen Creek. The resource center is meeting and exceeding our goals for the number of families served each month. We are very proud of this accomplishment, especially since this is a relatively new geography for our organization.

The Program Coordinator in Mesa continues to see a high volume of families requesting assistance in applying for Medical/Food Stamps. In all centers, calls have multiplied, with a high volume of calls for utility, rental assistance and medical needs. Staff is locating resources to address these needs and provide referrals when services are not available at one of the Family Spot Family Resource Centers. Family SPOT Play on the Go continues to grow and new and returning families continue to attend and enjoy the many different activities offered. Families are requesting other locations and are inviting other families to participate.

Partnerships with community partners are being pursued and established. Family SPOT is being more strategic in determining which partners can best reach parents, dedicating more time to cultivating relationships and engaging all of them in on-going dialogue.

Collaboration and Communication:

- Collaboration has been established with Gilbert Arts Academy and Vista Grove Prep Academy in regards to on site parenting classes.
- Program Coordinator continues to attend Mesa Can Network meeting held at different locations every month. At this meeting the Program Coordinator has learned about ongoing programs in the Southeast Maricopa Region and has identified opportunities for collaboration. Candidates include, CARE Partnership, Southwest Human Development (Healthy Families), A New Leaf and several Food Banks, Mesa Police Department, Maximus Outreach Job Club, Paz de Cristo, Adult Resource Center, Center Against Violence, St Vincent de Paul, Maximus, Teen Outreach Pregnancy Services, Salvation Army, City of Mesa Victim Advocates, Senior Center, Tumbleweed Center for Youth Development, Phoenix Job Corp Center, the University of Arizona and Arizona Workforce.
- Program Coordinator continues collaboration with the AZPAC program to support each other with play groups and introduce their families to Family SPOT play area. Several families have attended Family SPOT services.
- Program Coordinator continued attending the Networking Meeting with Empowerment systems located in Apache Junction to learn more about ongoing programs in the region and identify opportunities for collaboration. Over the past few months this Networking meeting has been growing and the Program Coordinator has had the opportunity to meet with staff from more agencies to bring these resources to our Family SPOT center. Candidates include THD Community Employment Services, Dislocated Worker Program, Assured Security Document Destruction (ASDD), Friendly House, Family Resource Center (My Child's Ready), Parent as a Teachers (AzPaC), Arizona's Children Association, Center Manager for Rising Star Wellness Center (NAZCARE), Hope Women Center and Aunt Barb's Home Placement Services.

Barriers:

Gilbert Family SPOT - The community of Gilbert continues to be a challenge in getting parents to participate in parenting workshops. A continued effort will be made to get flyers out within the community; partnership with CPS will also affect the participation rates.

Mesa Family SPOT - In this quarter, the new HEA-AZ-plus website to apply for AHCCCS/SNAP had some technical problems that caused the Program Coordinator to reschedule and cancel appointments. Some of those families did not come back.

Queen Creek Family SPOT - Family SPOT location in Queen Creek is located in a house and the space is limited and we share this space with the church. Therefore coordinating the scheduling of classes sometimes becomes very challenging. During the month of the December the church used the facilities more often and we had limited access to our play area since it was being used to host church events.

Additional Information:

Family SPOT Play on the Go has resumed at a new location, Mesa Express Library. We have recruited about 33 new families and have received great feedback through the site director. We will resume POG this coming year every 2nd and 4th Friday of the month at the Mesa Express Library.

Family SPOT Resource Center in Mesa held a Christmas Polar Express party for family playgroups and many of the families that attend the Play on the Go's participated in our Christmas event. There were 31 families that attended this event and they were very happy to be here and enjoyed the activities that were provided by Family SPOT. Pizza and drinks were provided and take-home activities were given.

Southwest Human Development – Home Visitation

TOTAL AWARD: \$1,015,712	YTD EXPENDED (03/20/2014) \$609,500 (60%)	
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Number of families served	300	210
Number of developmental screenings conducted	-	395

Narrative Report Summary

Program Implementation:

Healthy Families is continuing to provide home visitation to families in the Southeast Valley. In addition, we hosted a winter social at Mesa's Pioneer Park. Fifty-five families were in attendance to partake in arts & crafts, music & movement and playground activities. Our socials are also an opportunity to meet other Healthy Families' parents who reside in their area. Decreasing social isolation is a program component of Healthy Families. An ice breaker activity based on zip codes proved successful in helping families interact.

This past quarter Healthy Families has identified ten (10) children as having a possible developmental delay and referred the children to the Arizona Early Intervention Program (AzEIP) or the appropriate school district.

Collaboration and Communication:

The Healthy Families Maricopa County program strives to develop and maintain robust community collaborations with other agencies in each region. It is vital that families have the opportunity to receive a wide variety of services based on their individual need. Agencies we collaborate with include local food banks, local family resource centers, My Child's Ready Alliance and Center for Hope.

Barriers:

One barrier to implementing our program is the effect that family crises have on engagement and retention. Because we work with families who struggle with substance abuse and addiction, mental health diagnoses, CPS involvement, domestic violence, and homelessness, our family support specialists occasionally struggle with engagement and retention of certain families. For example, many of our families do not have a phone due to not being able to afford one; this can make it very difficult for our Family Support Specialists to schedule visits. Some of our families get evicted or have to leave their homes due to various problems. Sometimes families leave their homes but have no way of informing us of the new addresses. Domestic violence situations often lead to mothers leaving their homes and escaping to shelters. Mental health diagnoses have led to inpatient hospitalizations and situations which have caused us to put family services on hold. The above mentioned crises and many others make it difficult for Family Support Specialists to maintain contact, locate families, and retain them. Fortunately, our Family Support Specialists are able to engage most families on their caseloads, but crises can create barriers.

Additional Information/Success Story:

Success story from home visitor:

A single mother and her four children were experiencing unstable housing. Each week the home visitor was going to a new address to meet. For the mother to maintain stable housing it meant being involved in an unhealthy relationship with the father of her youngest child. He was physically abusive to her and emotionally abusive to her older sons. The home visitor commended the mother in her attempts to keep her children safe but advocated the importance for stability. The mother was hesitant to consider a shelter due to negative past experiences in shelters. When the mother finally found herself on the streets with her children she accessed the shelter resources the home visitor had provided and was admitted to a Domestic Violence shelter. The entire time the mother never lost touch with her home visitor. They met in a variety of safe environments (fast food restaurants, library) until the shelter permitted on site visits. Mother is now applying to housing programs that will support her and the children.

Southwest Institute for Families and Children – Director Mentoring/Training

TOTAL AWARD: \$156,725	YTD EXPENDED (03/20/2014) \$75,793 (48%)	
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Number of directors mentored	18	51

Narrative Report Summary

Program Implementation:

Program implement is moving forward with great success, exceeding expectations. Programs have been most appreciative of the assessment process, particularly data shared on the CLASS and PAS; and ERS (ECSR/ITRS). Participants describe the process as informative, reflective, and respectful. The Large Group Professional Development and Small Group Professional Development meetings were held at different participating program locations with the directors of these respective programs giving a tour of their programs. Those attending reported that being able to visit another program was very informative and gave them ideas they would like to institute. Many participants have indicated they would like to visit other programs with their coach. The program directors participating in this project represent a varied group including representatives from faith-based organizations, corporate organizations, privately owned and operated center-based organizations, and school districts. Each of these programs brings a unique perspective to the group meetings which has been well-received by all participants.

Collaboration and Communication:

Program staff is working with Rio Salado Community College to finalize procedures to enroll participating Child Care Directors interested in receiving college credit courses related to their identified goals.

Program staff is working with other community resources to provide programs with training they have identified that are not related to college course credit.

Barriers:

A challenge noted is finding a meeting time during the day when all programs can participate in the Large and Small Group trainings. The November Large Meeting and December Small Group meetings were scheduled at the end of the workday. The January meeting is scheduled in the afternoon. After this meeting the project staff will review the attendance and adjust accordingly.

Additional Information/Success Stories:

One of the assessment questions on the Program Assessment Scale queries programs if they have an Advisory Board that includes parents. Only one program currently has an advisory board in place but others have reported to their coach that they plan on initiating this in 2014.

All programs are in the process of working with their coach to complete their Individual Professional Development Plans identifying their goals as immediate, short term or long term.

Currently, representatives from 17 Child Care Centers are participating in the program.

United Food Bank – Food Security

TOTAL AWARD: \$70,000	YTD EXPENDED (03/20/2014) \$43,750 (63%)	
<u>SERVICE UNITS</u>	<u>CONTRACTED SERVICE UNIT</u>	<u>FISCAL TOTAL</u>
Number of food boxes distributed	2027	528

Narrative Report Summary

Program Implementation:

Food distribution is going well; to date, we have provided food boxes to 528 families with children 5 years of age or younger. No issues or challenges have arisen with either implementation or staffing.

Collaboration and Communication:

Five immediate area Title I schools are being sent program information and flyers to post and promote our Friday food cooperative to their families with qualified children, specifically pre-school families. The hope is that more qualified households will attend our weekly program and receive food through use of our onsite certificates.

Barriers:

None identified at this time.

Additional Information:

None at this time.

COMMUNITY OUTREACH REPORT

February 2014– Southeast Maricopa RPC



FIRST THINGS FIRST

Ready for School. Set for Life.

Southeast Maricopa Regional Partnership Council

Good Afternoon,

I hope everyone is doing great! There were 29 community outreach activities conducted during the month of February. In total, the Southeast Maricopa Region was represented in: 18 presentations, 2 networking meetings, 1 site tours, 2 events and 2 speaker's series trainings where we *presented on the importance of early childhood, distributed FTF literature and educational reinforcement items. Below you will find a sample of this month's audiences.*

- ◆ 150 current early childhood educators
- ◆ 141 future early childhood educators
- ◆ 25 members of the K/12 community
- ◆ 12 members of the faith community
- ◆ 10 staff of local libraries
- ◆ 10 parents
- ◆ 3 members of civic organizations
- ◆ 1 Small Business Owner
- ◆ Distributed 112 books to children

Total number of Individuals Reached: 551

Here is the link to access the outreach activities conducted in February 2014 for Southeast Maricopa.

https://mapsengine.google.com/map/edit?mid=z0kyb_ThFXo.kgZnKTzxXKU4

Furthermore, I worked on recruiting Friends, Supporters and Champions as part of the new tiered engagement program to help spread the word about First Things First in our region. In the new tiered engagement program, recruitment is rooted in the understanding that stakeholders choose to engage in varying degrees – depending on personal interest, comfort level, time, resources, and a host of other factors.

First Things First's tiered program consists of three levels – Level 1 - "Friends", Level 2 - "Supporters", and Level 3 - "Champions". For your convenience, I have attached a document that further explains the roles of each supporter. In the month of December, we engaged:

43 new friends

20 new supporters

2 new champion

FTF Core Message of the Month

More than 40% of Arizona's 4th graders are not reading at grade level. The best way to reverse this trend is to help children develop language and expose them to books before they enter kindergarten.

Use this message to demonstrate how Early Childhood impacts a child's future performance in the workplace or school. Successful people share these traits and we want our kids to be successful!



Google

Maps outreach activity

https://mapsengine.google.com/map/edit?mid=z0kyb_ThFXo.k3THqIHwHVwQ



Attended:

Reverend Abigail Conely
Chalaice Christian Church (Gilbert)

Susan Moore, Assistant to Mayor and Council
(City of Chandler)

Roger Bonngaurd, Cops "N" Kids-Chandler

Mary "Corki" Stewart- Professor of Early
Childhood-Mesa Community College



Outcomes:

"If kids and parents don't have the tools they need in the first few years of a child's life, it's much harder to play catch up later on. The right tools in early childhood mean a better life, their whole life long." - Reverend Abigail Conley

Pastor Conley was inspired by what she learned about early childhood and in addition to being a community partner, Reverend Conley has applied to join our the SEMRPC

Corki Stewart will continue to invite us in to present to her classes and will now give observation hours to students that attend a site tour or FTF training

