



FIRST THINGS FIRST

Ready for School. Set for Life.

Quality Assurance (QA) Model

Background

First Things First (FTF) has developed a quality assurance system that includes continuous performance and program monitoring. The quality assurance model uses a team approach conducted in collaboration with grant partners. A strength-based, comprehensive assessment will be used to evaluate the implementation of FTF standards of practice and to support grant partners to address specific issues and concerns. Results are used to inform and strengthen FTF standards of practice and the early childhood system.

Anticipated Outcomes of the Quality Assurance Process

1. Effectively and efficiently assess if grant partners are meeting performance and financial standards as agreed to in the contract, adhering to the standards of practice and scopes of work;
2. Identify areas for improvement that result in better, more efficient service delivery;
3. Identify if additional interventions are necessary to support programs/services to be delivered effectively;
4. Continuously improve the early childhood development and health system by providing and maintaining high quality service delivery and identifying best practices that change outcomes for children.

The Quality Assurance Cycle

