

First Things First Emergency Child Care Scholarships: **Provider Satisfaction Survey**

Data through September 1, 2009

N = 4 YAVAPAI

For questions 1-7, please put an "X" in the box that corresponds most with your answer.

Questions	Strongly Agree	Agree	Barely Agree	Barely Disagree	Disagree	Strongly Disagree
1. Participating in the child care scholarship program helped the families and children that I regularly serve to remain in my home/center.	100% <input type="checkbox"/>					
2. Participating in the scholarship program helped me serve more families and children than I was previously serving.	25% <input type="checkbox"/>	25% <input type="checkbox"/>	25% <input type="checkbox"/>		25% <input type="checkbox"/>	
3. Participating in the scholarship program helped to stabilize the financial situation of my home/center.	50% <input type="checkbox"/>	50% <input type="checkbox"/>				
4. Participating in the scholarship program helped me to retain staff that I otherwise would have had to lay off.	50% <input type="checkbox"/>	50% <input type="checkbox"/>				
5. Participating in the scholarship program helped me maintain the quality of my services.	50% <input type="checkbox"/>	50% <input type="checkbox"/>				
6. Participating in the scholarship program helped me to improve the quality of my services.	25% <input type="checkbox"/>	50% <input type="checkbox"/>	25% <input type="checkbox"/>			
7. Participating in the scholarship program made me feel good about helping families in need.	100% <input type="checkbox"/>					

8. The best thing about the scholarships is: *(please use back if additional space is needed)* "Parents don't have a co-pay that I need to collect (from unemployed moms)." "Helping my family and the families I serve financially." "It helped families keep their child in a licensed child care program instead of poorer situations." "Families that were struggling financially were able to continue working with the assurance that their children were receiving excellent care."
9. If I could change one thing about the scholarships, it would be: *(please use back if additional space is needed)*. Providers would be reimbursed more quickly." "When I get paid. It has been very difficult to find staff and pay their salary while waiting for my payment. My family and I have had to go without a lot of the time." "That more children could be on the program. Perhaps a 50% funding per child so more families could be helped." "More money paid to DHS group home providers. I think rates for centers and family providers should have been the same. My services are better than most centers provide."
10. Additional comments: *(please use back if additional space is needed)* "Thank you!" "Most parents really appreciate the scholarship help because they want to keep their child at our center. However, two parents found out we had scholarship funds via the website have brought their children only because of the funds." They are also very demanding and expect us to keep the funding going." No real appreciation for the assistance from these two parents."

Please let us know how the Emergency Child Care Scholarships have helped you.

Please mail your completed survey to 1515 E. Osborn Rd., Attn: Emergency Scholarships, Phoenix AZ 85014. Thank you!