

Coconino Region Service Coordination Strategy Worksheet

(09-24-13)

Strategy Goal

Effective Service Coordination efforts improve and streamline early childhood services in the community hubs across the region by addressing identified gaps in early childhood programs availability and enhancing service provider's delivery of services, thereby increasing family's access to and satisfaction of existing early childhood services. Through implementation of a coordinated and collaborative Service Coordination model, organizations more effectively provide services that meet the needs of families.

Need for Strategy

The Coconino Regional Partnership Council has identified the need to foster cross-system collaboration among and between local, county, and state organizations to improve the coordination between and quality of programs, services and resources for young children and their families particularly in the rural areas of the region.

Much of the Coconino region is rural and travel time between communities can be as much as an hour and a half or more to reach the nearest services. Due to the distances and size of rural communities within the region, organizations that traditionally provide services essential to the health and development of young children may find it cost prohibitive to serve these outlying communities. Furthermore, when outside organizations do attempt to provide a service within these communities, families may be unaware of the available service or lack trust to seek services from these outside organizations.

The Regional Partnership Council recognizes the need for collaboration and coordination across systems or services including childcare, early care and education, economic support, cultural and other family support resources to foster and build an accessible service coordination infrastructure as part of the early childhood system. This strategy will identify and build upon the ongoing FTF-directed Service Coordination work as well as building upon existing informal networks and coalitions within the each of the target communities and in the larger geographic area through the coordination of services.

Key Strategy Components

It is expected that creative ideas for implementing this strategy will be identified and implemented to build on and capitalize on the strengths of the target communities with sensitivity to the unique characteristics of each community and its families.

This work will be responsive to the following coordination/collaboration objectives:

- Analyze and assess available early childhood services in each target community and population center within the region.
- Regularly convene service providers (and potential providers) and other key partners in the target communities to engage in the collaboration process to foster improved communication and information exchange networks that will assure quality service delivery to families, beginning with networking and progressing to full collaboration and coordination.

- Utilize paid, local community members with good knowledge of existing early childhood services as the community based facilitator to carry out the service coordination work in the identified communities.
- Facilitate resource development through established coalitions and networks by providing technical assistance to apply for grants and other funding streams that will expand service capacity or reduce gaps in needed services. Identify appropriate early childhood service coordination capacity building opportunities and provide small capacity building grants to communities engaged in service coordination work.
- Facilitate the production of a yearly **Family Resource Calendar** and assure distribution of the calendar across the Coconino region.
- Facilitate the creation and on-going support of a region-wide, web-based early childhood **Service Provider Resource Guide**.

Target Population

The intended target population of this funding opportunity includes the agencies, organizations, and private and public community partners with an explicit interest in and mission to provide services to expectant mothers and families with children birth through five years who reside within the geographic areas described below.

Geographic Areas

The following Community Hubs are identified to potentially be served through this strategy:

- Northern Hub (Page & Fredonia)
- Winslow Hub
- Hopi Hub
- Grand Canyon Hub
- Southern Hub (Flagstaff, Williams)

The Havasupai Hub home visiting program has a service coordination component built into that contract for SFY14, which will provide similar services to this hub community.

Funding Mechanism

Issue an RFGA for this strategy for a three year cycle to fund one administrative home that can carry out this work in state fiscal year 2015.

Funding Amount

FY15	FY16	FY17
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Timeline

September, 2013	Service Committee defines strategy for recommendation of strategy to CRPC.
October 21, 2013	CRPC approves Service Coordination strategy, funding level, funding mechanism and communities to be served in SFY15 Funding Plan
November 18, 2013	CRPC approves final strategy worksheet to support SFY15 Funding Plan
December, 2013 - January, 2014	Service Coordination work group finalizes Service Coordination scope of work for RFGA
February, 2014 - April, 2014	Release RFGA and complete RFGA process, selecting a grantee to carry out this work
April, 2014	Send RFGA recommendation to State Board for approval in June, 2014
July, 2014	Service Coordination work begins for 3 year cycle